

ENVIRONMENTAL POLICY STATEMENT & PROCEDURES

Interior Solutions (Midlands) Ltd
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Solutions

Quality Policy

We are committed to:

- ✓ Complying with the requirements established by Customers, Regulation, Approved Codes of Practice, by other interested parties and of ISO standards. This covers: Communications, workmanship, products, dealing with non-conformities or non-compliance, response to queries, & customer service matters.
- ✓ The continual improvement of the company's overall performance and the effectiveness of the business management systems.
- ✓ Enhancing the satisfaction of customers in order to please & gain repeat business

To achieve these commitments, the Company Management coordinate all work activities.

Adherence to this policy involves all of the Company's output and services, and their effects.

This policy is communicated, implemented and maintained at all levels within the organisation.

The policy includes the establishment and review of company objectives. This policy is publicly available.

The Operations Manager has the ultimate responsibility for the effective operation of the Business Management System.

We audit this Policy by monitoring all activities, this is achieved via:

1. Workplace audits & checks carried out by competent persons
2. Management reviews carried out on a monthly basis or at the end of each project
3. Reporting of non-compliance or non-conformities
4. Reviewing recorded accidents, incidents or near misses
5. Snagging of works, progress reports & "Contract performance evaluations"

All Employees, Sub-contractors & agents acting on our behalf will be made aware of the company's arrangements with regard to all Policies & procedures, including being given a copy of this Policy.

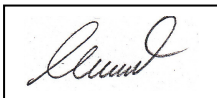
Clients, Principal Contractors & their Agents may also be given a copy to ensure that we are very clear about how seriously we take our responsibilities towards everyone we have contact with during our work.

Additional Company guidance will be given to all persons working for this Company which outlines our rules & other information relating to working for our organisation

OTHER POLICIES, PROCEDURES & ADDITIONAL RELATED INFORMATION:

- **Environmental Policy**
- **Health, Safety & Welfare Policy**
- **Management review procedure**

Signed:



Ian Hunt (Managing Director) Dated: 14th December 2010

Scheduled date of next review of this Policy: November 2011 unless required earlier